

Decreasing Absenteeism with Indeavor Call at Upfield

Plant-based global food leader Upfield, known for its innovative products and sustainable practices, operates in 90 countries. Their six Power Brands are backed by over 100 scientists constantly improving their cutting-edge plant-based offerings.



3,800+



Global



Food Manufacturing

THE CHALLENGE

Before Indeavor Call, Upfield Foods struggled with workforce planning and operational efficiency challenges such as:

- **Manual Processes:** Time-consuming manual entry caused errors and hampered overall efficiency.
- **Production Challenges:** Inefficient scheduling created roadblocks and wasted supervisors' time.
- **Absenteeism:** Upfield needed a system to address unplanned absences.

HOW INDEAVOR HELPED

Indeavor Call transformed Upfield's operations:

- **Operational Efficiency:** Streamlined workflows and minimized errors, freeing supervisors to focus on production.
- **Cost and Time Savings:** Schedulers saved 30 minutes each daily, resulting in 5.5 hours saved for the team (11 schedulers).
- **Reduced Absenteeism:** Talking to a real person when calling out fostered accountability and reduced unplanned absences.

BENEFITS



Reduced Costs.



Increased Employee Accountability.



Increased Efficiency.

RESULTS

\$70,060

Saved in Annual Labor Spend

12%



23%

Decrease in Absenteeism Rates

