

Optimizing Government Operations with Modern Workforce Management

This large government agency with over 8,000 employees, 30+ locations, 15 different union groups, and hundreds of scheduling, leave management, and time attendance policies to keep track of - was still operating on a paper practices system.



8,000+



North America



Government Agency

THE CHALLENGE

A large government agency faced:

- **Inconsistent Workforce Management:** Paper-based scheduling and leave management varied across departments, hindering transparency and employee engagement.
- **Compliance Challenges:** Manual processes made tracking certifications and managing overtime difficult, leading to fines and grievances.
- **Lack of Visibility:** Leaders lacked agency-wide insights for informed decision-making.

HOW INDEAVOR HELPED

Indeavor's workforce management solution transformed operations:

- **Compliance and Enforcement:** Automated tracking ensures adherence to certification requirements, eliminating fines and reducing them by 80%.
- **Reduced Overtime:** Electronic workflows streamline approvals and enable voluntary overtime via kiosks and mobile devices, leading to a 98% decrease in "bypass" grievances and a drop in overtime hours from 69% to 2%.
- **Standardization and Transparency:** Consistent scheduling processes across locations improves visibility and understanding of variances. Standardized time approvals and access to real-time data enhances transparency for all.

RESULTS

80%

Reduction in Compliance Fines

98%

Decrease in Grievances

69% → 2%

Decrease in Overtime Hours

BENEFITS



Reduced Costs.



Improved Transparency.



Increased Efficiency.

