

Frozen Food Manufacturer Implements Flex Scheduling to Reduce Overtime Spend

A Wisconsin-based Global CPG manufacturer employs 650 employees across 3 departments. Their factory runs 24/7, producing various products across 13 cost centers. Employees work in two crews on 12-hour shifts to meet production demands for their diverse product lines.



650+



Global



Food Manufacturing

THE CHALLENGE

This CPG organization faced a volatile supply chain, where delays in receiving ingredients frequently disrupted production, resulting in:

- **Increased Production Costs:** Production disruptions caused inefficient staffing. Excess staff on some days led to reassignments and decreased efficiency, while staff shortages on other days required costly mandatory overtime.
- **Reduced Employee Morale:** Inconsistent schedules and mandatory overtime negatively impacted employee morale, leading to increased absenteeism, decreased productivity, and higher turnover.

HOW INDEAVOR HELPED

Indeavor's workforce management solution transformed operations:

- **Production-Aligned Schedules:** Weekly schedules are realigned with production needs, using flexible workdays and days off.
- **Automated Scheduling:** Indeavor's customized business logic algorithms quickly adjusts OT schedules to solve for unplanned disruptions.
- **Improved Control:** Employee self-service using the mobile app provides greater schedule control and reduced mandatory overtime.
- **Greater Visibility:** Real-time labor plans are now easily accessible by hourly employees, while performance tracking metrics like OT Utilization are transparent and trackable.

BENEFITS



Reduced Costs.



Improved Employee Satisfaction.



Increased Efficiency.

RESULTS

50%

Reduction in Monthly Overtime Utilization

2 Hours ↓ 2 Minutes

Decrease in Schedule Creation Time

